



Cookies policy

1. Introduction

- 1.1 Our website uses cookies.
- 1.2 Insofar as those cookies are not strictly necessary for the provision of our website and services, we will ask you to consent to our use of cookies when you first visit our website.

2. Credit

- 2.1 This document was created using a template from Docular (<https://docular.net>).

3. About cookies

- 3.1 A cookie is a file containing an identifier (a string of letters and numbers) that is sent by a web server to a web browser and is stored by the browser. The identifier is then sent back to the server each time the browser requests a page from the server.
- 3.2 Cookies may be either "persistent" cookies or "session" cookies: a persistent cookie will be stored by a web browser and will remain valid until its set expiry date, unless deleted by the user before the expiry date; a session cookie, on the other hand, will expire at the end of the user session, when the web browser is closed.
- 3.3 Cookies do not typically contain any information that personally identifies a user, but personal information that we store about you may be linked to the information stored in and obtained from cookies.

4. Cookies that we use

- 4.1 Our website uses cookies, there are three types of cookies:

Session cookies

Session cookies are used on our website to maintain something called session state. This helps us to remember where you are on our site and make your browsing experience better. If you think of your visit to our site like we're having a conversation, the cookies help to remind us what has happened in the conversation for example, if you add one of our products to your shopping basket our session cookies will make sure that it's still there next time you check your basket. Session cookies are required for our website to function but are not used to identify you personally in any way.

Third party tracking devices

Our site uses web analytics services provided by Google, Inc ("Google"). Google Analytics uses cookies, to help analyse how visitors use our website. The information generated by the cookie about the use of our website (including your IP address) will be transmitted to and stored by Google on servers in the United States. Google will use this information for the purpose of evaluating your use of our website, compiling reports on website activity for us and providing other services relating to website activity and Internet usage. Google may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google's behalf. Google will not associate your IP address with any other data held by Google.



Opting out

Although you cannot block "session" cookies as they are required for our website to function correctly you can configure your Internet browser so that it can reject "third party" cookies. How you do this will depend upon the Internet browser you use (for example, Internet Explorer, Firefox or Safari etc). Please refer to the relevant Internet browser manufacturer's website where you should be able to receive all the information you need.

More information about cookies can be found at www.allaboutcookies.org

5. Managing cookies

5.1 Most browsers allow you to refuse to accept cookies and to delete cookies. The methods for doing so vary from browser to browser, and from version to version. You can however obtain up-to-date information about blocking and deleting cookies via these links:

- (a) <https://support.google.com/chrome/answer/95647?hl=en> (Chrome);
- (b) <https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences> (Firefox);
- (c) <http://www.opera.com/help/tutorials/security/cookies/> (Opera);
- (d) <https://support.microsoft.com/en-gb/help/17442/windows-internet-explorer-delete-manage-cookies> (Internet Explorer);
- (e) <https://support.apple.com/kb/PH21411> (Safari); and
- (f) <https://privacy.microsoft.com/en-us/windows-10-microsoft-edge-and-privacy> (Edge).

5.2 Blocking all cookies will have a negative impact upon the usability of many websites.

5.3 If you block cookies, you will not be able to use all the features on our website.

6. Cookie preferences

6.1 You can manage your preferences relating to the use of cookies on our website by visiting: *[URL]*

7. Our details

7.1 This website is owned and operated by The Real Apprenticeship Company.

7.2 We are registered in England and Wales under registration number 04910891, and our registered office is at 7B Tournament Court, Edgehill Drive, Warwick, CV34 6LG .

7.3 Our principal place of business is at 7b Tournament Court, Edgehill Drive, Warwick, Warwickshire CV34 6LG.

7.4 You can contact us:

- (a) by post, to the postal address 7b Tournament Court, Edgehill Drive, Warwick, Warwickshire CV34 6LG;



the real apprenticeship co.

- (b) by telephone, on the contact number published on our registered office number 01926 298020.
- (c) by email, using the email address published on our website trac.info@thereal.com